

## Expediting Document Delivery / Interlibrary Loan Requests

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The University Libraries are committed to providing library materials not in their collections to the Temple community. Through many consortial relationships most such materials can be obtained within 5-7 working days.

If faculty or graduate students need material urgently, they need to discuss the requests with library staff, who may then order from a commercial document delivery vendor. Such vendors include CISTI (Canadian Institute for Scientific and Technical Information), ISI (Institute for Scientific Information), CAS (Chemical Abstracts), and the British Library Lending Library. Materials ordered from these vendors generally arrive within 1-4 days.

For urgently needed materials speak to a staff member at one of these locations:

Paley Library, Zahn Library 215 204-0752 (1-0752)  
Engineering and Architecture Library 215 204-7828 (1-7828)  
Biology Library 215 204-8878 (1-8878)  
Chemistry Library 215 204-7120 (1-7120)  
Mathematics Library 215 204-8434 (1-8434)  
Physics Library 215 204-7649 (1-7649)  
Ambler Library 215 283-1388 (3-1388)  
Tyler Library 215 782-2849 (4-2849)

In addition to requesting books through Document Delivery / Interlibrary Loan patrons may also request books through PALCI, a statewide consortium that allows patrons to place requests directly, with email notification when the material is available. Books that are available through this program generally arrive within 2-4 working days. Go to <http://library.temple.edu/services/ill> and click on the PALCI E-ZBorrow link.

The University Libraries retain the right to place a limit on the number of requests for each user of this program.

(Administrative Council 8/02)